

Mt. Norquay Programs 2011-2012

Please read the following information carefully

By Registering for the Programs, you have read, understood and agreed with all the information presented.

What you can Expect

Ability level chart

Please refer to the [ability level chart](#) in order to determine your child's ability level. Please note if needed Norquay instructors will move groups/children around based on an actual assessment during the first two days of the program. Friends can be together only if they are of a similar ability level.

Weather, cold temperatures

Snow School will make the decision on the day of the program by 9am in the morning. Please understand that weather forecast is only a forecast and it doesn't always reflect the actual weather on the day at Norquay. Safety of our guest and staff are a top priority. **Please note:** If you feel it's too cold for your child or children and don't show up and snow school is running there will not be any make up days. If the snow school is closed make up dates will be announced at the time.

Program Day Time-Line

Full day programs start at 10am sharp (we recommend to meet your instructor 10 minutes prior to the lesson) and will end at 3pm. All children will have a break for lunch for an hour in the middle of the day (times will be confirmed for each of the groups closer to the start date). Please pick up your child at 3pm at the meeting place.

Lunch is a supervised hour. Each group has a reserved table, we recommend that group stays together for the entire day. Please come and say hi or join the group for lunch. **Please provide your child with a healthy lunch or money for lunch and a hot drink for a break.**

Wee Warriors: Times are 10 am to 11am, 11:15 to 12:15 or 1pm to 2pm

Wee Warriors Half day programs: These programs start at 10am for the morning 2-hr session or 1pm for the afternoon 2-hr sessions

What to Wear - Be Prepared For Cold

We recommend to supply your child with Hand and Toe warmers, dressing them warmly, making sure they have eye protection - goggles; warm gloves/mittens, another pair of dry socks and mittens, etc.

Minimum enrolment and the number of children in groups

The minimum enrolment for the full day program is 3 children. We reserve the right to cancel the class or join them with a level slightly below or above the ability level your child was registered in. The minimum enrolment for Wee Warriors and Mini Mites is 2 children.

For custom programs => the minimum enrolment is the same as for regular programs.

No changes

We will not allow to change or substitute from one day to another, for example if your child can't make it on a Saturday, it is not possible to join a group on Sunday. The same would apply for morning and afternoon lessons.

Refunds after the following deadlines:

- All 8wk programs are non-refundable after December 31, 2011
- All other camps are non-refundable starting 7 business days prior to the camp

Instructors

We will do our best to keep the same instructor for the entire program however we cannot guarantee it 100% of the time. This can be due to different reasons, such as, injuries, sickness, etc.